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Professional Summary Results-driven Healthcare IT Consultant with 25+ years of specialized experience in managed care systems migration, implementation, integration, and optimization. Proven expertise leading complex data conversions, ETL processes, EDI transactions, benefits configuration, and custom interface development across multiple platforms. Recognized for delivering high-quality solutions on time while mentoring teams and transferring institutional knowledge to clients.

Core Competencies

- **Systems & Platforms**: QNXT, Plexis QuantumChoice, HealthEdge Health Rules Payor, Diamond, Xpress, AccessExpress
- **ETL / Integration / Data**: SSIS, Data Migration & Conversion, Custom Interfaces, Data Warehousing
- **EDI & Transactions**: X12 (834, 837P/I, 820, 278, 270/271, 276/277), HL7
- **Development & BI**: Microsoft SQL Server, C#/.NET, SSRS, SharePoint
- **Other**: Business & Systems Analysis, Benefits & Provider Configuration, Technical Leadership, Project Mentoring

Professional Experience

Independent Healthcare IT Consultant DARWHI Consulting April 1998 – Present

American Postal Workers Union Health Plan (Glen Burnie, MD) *Systems Integration Developer (Technical Services QNXT System ETL Projects)*

- Multiple projects on the QNXT software platform(s)
- ETL design and development
- 3rd party-integation with Office of Inspector General Claims/Enrollments/Provider/OtherIns
- EDI x12-834
- And several other technical initiatives as directed by Director of Application Development

Plexis Healthcare Systems (Medford, OR) *Business & Systems Analyst (Analyst, Development, and Lead)*

- Systems implementation of Plexis Healthcare Systems software platforms: Quantum Choice, Quantum Data Services, Orion

- Multiple engagements working with Plexis to assist their clients with all facets of system implementation, configuration, integration, custom development, and project management.

Infinite Computer Systems – Longevity Health Plan (Palm Beach Gardens, FL) *Business & Systems Analyst (Lead)*

- Led systems migration and implementation of Plexis QuantumChoice platform for eight I-SNP health plans across seven states.
- Managed full-cycle discovery, benefits configuration, ETL/data migration, EDI interfaces, and custom reporting.
- Oversaw provider, vendor, and practice office data conversions while mentoring interface development teams.

Arkansas Municipal Health Benefits – Arkansas Municipal League (North Little Rock, AR) *Systems Integration Lead*

- Served as Technical Lead for multiple Plexis QuantumChoice integrations, including EDI clearinghouse (837), eligibility (270/271), claims status (276/277), and Open Pricing Transparency portal.
- Designed, developed, and tested integrations with OfficeAlly, Talon Software, and paper claims OCR solutions using SSIS and SSRS.

Tivity Health – Whole Health Living (Franklin, TN) *Business Analyst*

- Conducted Plexis QuantumChoice implementation including discovery, configuration, data migration, EDI interfaces, and benefits setup.

The Health Plan of West Virginia (Wheeling, WV) *Technical Services Consultant – HealthEdge Health Rules Payor*

- Senior technical analyst for conversion and systems integration
- Designed and developed API integrations and data mappings via HealthEdge ConnectorServices for enrollment, provider, and claims transactions.

Gainwell Technologies (Dublin, OH) *Senior Technical Lead – QNXT Implementation*

- Provided senior-level technical leadership for Ohio Medicaid QNXT implementation, including data conversion, ETL, EDI Gateway, custom integrations, and AWS connectivity support.

Additional Key Engagements (selected)

- **Zing Health** (Chicago, IL): Led custom C#/SSIS development for HealthEdge Health Rules Payor Medicare Advantage implementation, including SOAP services, data warehouse extracts, and reporting.

- **Johns Hopkins Healthcare** (Hanover, MD): Architected central delegated provider roster hub with custom import processes, auditing, and error handling.
- **Virginia Premier Health Plan**, **Community First Health Plans**, **Santa Clara Valley / Family Health Plans**, **Tufts Health Plan**, **APWU Health Plan**, and others: Delivered QNXT and legacy system migrations, custom ETL/SSIS interfaces, claims processing engines, and benefits configuration projects.

Earlier Career Highlights Held progressively responsible roles including Senior Technical Advisor, ETL Developer, and Systems Architect with Americhoice (UnitedHealthcare), Gallagher Benefit Administrators, Pacific Partners Management Services, WellPoint, and others. Led large-scale data migrations, pricing configuration overhauls, SharePoint implementations, and custom application development.

Technical Environment Microsoft SQL Server (all versions), SSIS, SSRS, C#/.NET, Visual Studio, Plexis QuantumChoice (GFFI, QDS), HealthEdge ConnectorServices, QNXT, Diamond, Xpress, EDI X12, HL7, SharePoint, Oracle, and related BI/ETL tools.

Professional Development & Training Microsoft Analysis Services, .NET Framework, SQL Server, and multiple healthcare systems certifications.

References Professional references and additional project details available upon request.